

**PROPERTY DAMAGE SPECIALIST**

P.O. BOX 3237, INDIO, CA 92201  
(760) 275-6795  
Fax: (760) 863-5349  
Email: PDS9593@VERIZON.NET

**A P P R A I S A L R E P O R T**

DAMAGE ASSESSED BY: ROBERTA KEAR

FILE NUMBER: CO13008921-C  
CLAIM NUMBER: CO13008921-C  
DATE OF LOSS: 5/10/2013  
TYPE OF LOSS: Property Damage  
APPRAISED FOR: ROBERT MORENO INSURANCE - SHELLEY RAMOS

ASSIGNMENT DATE: None  
CONTACT DATE: None  
INSPECTION DATE: 6/27/2013  
REC'D DATE: None

Point(s) of Impact

6 Rear Center (P)

INSURED: HEATHER MORALES

CLAIMANT: MANUEL SOTO  
1832 N EDMONT ST  
APT 2  
LOS ANGELES, CA 90027  
(949) 370-1537

OWNER: MANUEL SOTO  
1832 N EDMONT ST  
APT 2  
LOS ANGELES, CA 90027  
(949) 370-1537

BODY SHOP: None

INSPECTION SITE: CLAIMANT'S RESIDENCE  
1832 N EDMONT ST  
LOS ANGELES, CA 90027

QUALITY RECYCLED PARTS: No  
AFTERMARKET NEW PARTS: No  
VEHICLE DRIVEABLE: Yes

Prior Damage:

FRONT BUMPER COVER

Comments:

6/27/2013 - I INSPECTED THE CLAIMANT'S 2002 TOYOTA HIGHLANDER AT THE CLAIMANT'S RESIDENCE, 1832 N EDMONT ST, LOS ANGELES AT APPROX 10:10 AM. CONTACT WAS WITH THE CLAIMANT MANUEL.

I NOTED DAMAGE TO THE REAR OF THE VEHICLE. APPROX REPAIR TIME IS 2 DAYS & THE VEHICLE IS DRIVABLE.

POI WAS A MINOR IMPACT TO THE REAR BUMPER WITH NO AIRBAG DEPLOYMENT.

LKQ/QRP SEARCH FOUND A RECONDITIONED REAR BUMPER COVER AT KEYSTONE, 800-421-7866.

UPD WAS NOTED TO THE FRONT BUMPER COVER, UPD DAMAGE WAS ADDED TO THE ESTIMATE AS UNRELATED PRIOR DAMAGE.

NO BETTERMENT WAS APPLIED. NO TOW BILL. NO SHOP INFORMATION.

OPEN ITEMS INCLUDE SHOP LABOR RATES, EXPENSES, DETRIM & POSSIBLE ADDITIONAL DAMAGE AFTER TEARDOWN.

THIS VEHICLE IS REPAIRABLE

COMPARISON ESTIMATE:	0.00	TOWING:	0.00	ACTUAL CASH VALUE:	9,550.00
APPRaiser ESTIMATE:	620.81	STORAGE:	0.00	SALVAGE VALUE:	0.00
AGREED UPON AMOUNT:	0.00	DEDUCTIBLE:	NONE	SETTLEMENT:	0.00
				REPAIR VS. ACV:	0.00
DRAFT/CHECK NUMBER:	0			ESTIMATE FEE:	0.00
DRAFT/CHECK AMOUNT:	0.00			TRAVEL EXPENSE:	0.00
DATE ISSUED:	None			PHOTO EXPENSE:	0.00
				MISC EXPENSE:	0.00
				TOTAL CHARGES:	0.00

Date: 6/29/2013 06:11 PM  
Estimate ID: CO13008921-C  
Estimate Version: 0  
Preliminary  
Profile ID: \* PDS

FOR SUPPLEMENTS CALL RICH PEREA, 760-275-6795 OR EMAIL  
PDS9593@VERIZON.NET

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Damage Assessed By: ROBERTA KEAR

Appraised For: ROBERT MORENO INSURANCE - SHELLEY RAMOS

Condition Code: Good  
Date of Loss: 5/10/2013  
Deductible: NONE  
File Number: CO13008921-C  
Claim Number: CO13008921-C

Type of Loss: Property Damage

Insured: HEATHER MORALES  
Claimant: MANUEL SOTO  
Address: 1832 N EDGEMONT ST APT 2, LOS ANGELES, CA 90027  
Telephone: Home Phone: (949) 370-1537  
Owner: MANUEL SOTO  
Address: 1832 N EDGEMONT ST APT 2, LOS ANGELES, CA 90027  
Telephone: Home Phone: (949) 370-1537

Mitchell Service: 911753

Description: 2002 Toyota Highlander  
Body Style: 4D Ut  
VIN: JTEGD21AX20037142  
Mileage: 120,586  
OEM/ALT: A  
Color: WHITE  
Options: PASSENGER AIRBAG, DRIVER AIRBAG, POWER LOCK, POWER WINDOW, REAR WINDOW DEFOGGER  
MANUAL AIR CONDITION, CRUISE CONTROL, TILT STEERING COLUMN, LUGGAGE RACK  
ANTI-LOCK BRAKE SYS., FOG LIGHTS, ALUM/ALLOY WHEELS, FRONT AIR DAM, TINTED GLASS  
VARIABLE ASSISTED STEERING, AUTOMATIC HEADLIGHTS, AM/FM STEREO CASSETTE/CD  
POWER DISC BRAKES, REAR WINDOW WIPER

Vehicle Production Date: 3/02  
Drive Train: 2.4L Inj 4 Cyl 2WD  
License: 4XYC311 CA  
Search Code: None

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
<b><u>Rear Bumper</u></b>							
1	102338	BDY	OVERHAUL	Rear Bumper Assy			2.4
2	102340	BDY	REMOVE/REPLACE	Rear Bumper Cover	Remanufactured	207.00 *	INC
3		REF	REFINISH	Rear Bumper Cover			C 2.4
4				KEYSTONE, 800-421-7866			
<b><u>Additional Costs &amp; Materials</u></b>							
5	936012		ADD'L COST	Hazardous Waste Disposal		3.00 *	
6	936014		ADD'L COST	Flex Additive		8.00 *	
<b><u>ADDITIONAL OPERATIONS</u></b>							
7		REF	ADD'L OPR	Clear Coat			1.0
8	933003	BDY *	ADD'L OPR	Tint Color			0.5*
<b><u>Additional Costs &amp; Materials</u></b>							
9			ADD'L COST	Paint/Materials		108.80 *	

ESTIMATE RECALL NUMBER: 06/29/2013 18:11:33 CO13008921-C

Mitchell Data Version: OEM: MAY\_13\_V

MAPP:MAY\_13\_V

Software Version: 7.0.485

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\* - Judgment Item  
C - Included in Clear Coat Calc

Prior Damage: \_\_\_\_\_  
FRONT BUMPER COVER

## Estimate Totals

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Date: 6/29/2013 06:11 PM  
Estimate ID: CO13008921-C  
Estimate Version: 0  
Preliminary  
Profile ID: \* PDS

Inspection Site: CLAIMANT'S RESIDENCE  
Address: 1832 N EDMONT ST  
LOS ANGELES, CA 90027  
(949) 370-1537  
Inspection Date: 6/27/2013

"THIS IS NOT AN AUTHORIZATION FOR REPAIR NOR A GUARANTEE OF PAYMENT.  
YOU MUST CONTACT THE INSURANCE COMPANY TO CONFIRM COVERAGES AND  
PAYMENT. THIS APPRAISAL IS SUBJECT TO REVIEW AND ADJUSTMENT."

Date: 6/29/2013 06:11 PM  
Estimate ID: CO13008921-C  
Unrelated Prior Damage  
Estimate Version: 0  
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### Unrelated Prior Damage

Damage Assessed By: ROBERTA KEAR

Appraised For: ROBERT MORENO INSURANCE - SHELLEY RAMOS

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Drive Train: 2.4L Inj 4 Cyl 2WD  
License: 4XYC311 CA  
Search Code: None

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
<b>Front Bumper</b>							
1	104944	BDY	REMOVE/REPLACE	Frt Bumper Cover Assy	Remanufactured	252.00 *	2.7 #
2		REF	REFINISH	Frt Bumper Cover		C	2.6
<b>ADDITIONAL OPERATIONS</b>							
3		REF	ADD'L OPR	Clear Coat			1.0
<b>Additional Costs &amp; Materials</b>							
4			ADD'L COST	Paint/Materials		115.20 *	

ESTIMATE RECALL NUMBER: 06/29/2013 18:11:33 CO13008921-C

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# - Labor Note Applies  
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Address: 1832 N EDGEMONT ST  
LOS ANGELES, CA 90027  
(949) 370-1537  
Inspection Date: 6/27/2013

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AUTO		REGISTRATION VALID FROM				TYPE	LICENSE NUMBER	
05/20/2013 TO 05/20/2014		11		4XYC311				
VEHICLE IDENTIFICATION NUMBER				MAKE				
JTEGD21AX20037142				TOYT				
BODY TYPE MODEL		CYLS	DATE FIRST SOLD		CLASS	YR	Yr Model	
UT			00/00/2002		AR	2008	2002	
DATE ISSUED		TYPE VEN		MP	AX	WC	UNLADENICOW	
06/01/2013		120		G				
						TOTAL FEES PAID		
						\$88	3000	
CROWE CLIFFORD JOSEPH 3249 LA TRAVESIA DR FULLERTON CA 92835-1455								
REGISTERED OWNER								
LIEBHOLDERS								
0								
								
R0069 L0009								
140052120130378								
STATE OF CALIFORNIA DEPARTMENT OF MOTOR VEHICLES VALIDATED REGISTRATION CARD READ REVERSE SIDE - IMPORTANT INSTRUCTIONS								
06/27/2013 N7395811								











