Claims Flow Solutions

Reports List with Details

List of Reports

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| --- | --- |
| 1. Claim Turn Around Time    1. Shows all claims claim age within search parameters and the average total   The titles of the columns show in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Turn Around Time (Individual claims time from assigned til completed for the particular user/company being searched under)  At the bottom right of the form add up all the files turn around times and average them to come up with an average turn around time   1. Claims – Borderline Repairable    1. Shows all claims that are borderline repairable within search parameters   The titles of the columns show in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name   1. Claims – Canceled    1. Shows all canceled claims within search parameters   The titles of the columns show in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name   1. Claims – Closed    1. Shows all closed claims within search parameters   The titles of the columns show in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name   1. Claims – Deleted    1. Shows all deleted claims within search parameters   The titles of the columns show in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name   1. Claims – Open    1. Shows all open claims within search parameters   The titles of the columns show in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name   1. Claims – Paid to Claimant    1. Shows all claims paid to claimant(s) within search parameters and the average total   The titles of the columns show in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Claimant Name  Amount Paid (Individual amount paid by particular user/company being searched under)  At the bottom right of the form add up all the files amounts and average them to come up with an average amount   1. Claims – Paid to Insured    1. Shows all claims paid to insured(s) within search parameters and the average total   The titles of the columns show in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Claimant Name  Amount Paid (Individual amount paid by particular user/company being searched under)  At the bottom right of the form add up all the files amounts and average them to come up with an average amount   1. Claims – Repairable (open)    1. Shows all open claims that are repairable within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name   1. Claims – Repairable (Closed)    1. Shows all closed claims that are repairable within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name   1. Claims – Status needed    1. Shows all files that have not been status within 24 hours   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name   1. Claims – Total Loss (open)    1. Shows all open claims that are total loss within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name   1. Claims – Total Loss (Closed)    1. Shows all closed claims that are total loss within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name   1. Claims – Unpaid to Claimant    1. Shows all claims unpaid to claimant(s) within search parameters and the average total   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Mark Claim Paid (have a check box next to each claim that can mark the claim paid)  Have a submit button on the bottom of the form that can submit the checked claims to mark them paid. On the top of the form have a box that I can select all or unselect all.   1. Claims – Unpaid to Insured    1. Shows all claims unpaid to insured(s) within search parameters and the average total   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Mark Claim Paid (have a check box next to each claim that can mark the claim paid)  Have a submit button on the bottom of the form that can submit the checked claims to mark them paid. On the top of the form have a box that I can select all or unselect all.   1. Claims Assigned    1. Shows all claims assigned to someone within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name   1. Claims Assigned to Appraisal Company(s)    1. Shows all claims assigned to Appraisal Company(s) within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name   1. Claims Assigned to Appraiser/Estimator(s)    1. Shows all claims assigned to Appraiser/Estimator(s) within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name   1. Claims Billed    1. Shows all claims billed (invoice was created) within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Invoice Created Date   1. Claims Billed – Paid    1. Shows all claims billed(invoice was created) and paid within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Invoice Created Date  Invoice Paid Date   1. Claims Billed – Unpaid    1. Shows all claims billed and unpaid within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Invoice Created Date  Mark Claim Paid (have a check box next to each claim that can mark the claim paid)  Have a submit button on the bottom of the form that can submit the checked claims to mark them paid. On the top of the form have a box that I can select all or unselect all.   1. Claims Received    1. Shows all claims received from someone else within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name   1. Claims Unassigned    1. Shows all unassigned claims within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name   1. Claims Unassigned to Appraisal Company(s)    1. Shows all unassigned claims to Appraisal Company(s) within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name   1. Claims Unassigned to Appraiser/Estimator(s)    1. Shows all unassigned claims to Appraiser/Estimator(s) within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name   1. Claims with EMS files uploaded    1. Shows claims that have EMS files uploaded within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name | 1. Claims with estimate uploaded    1. Shows claims that have estimate(s) uploaded within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Estimate Amount (total)  Last Upload Date   1. Claims with miscellaneous file(s) uploaded    1. Shows claims that have miscellaneous file(s) uploaded within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Last Upload Date   1. Claims with photos uploaded    1. Shows claims that have photo(s) uploaded within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Number of Photos Uploaded  Last Upload Date   1. Claims with summary created    1. Shows claims that have a claim summary created within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name   1. Created Files (CFS Billing)    1. Shows files created by time, date, user, company, branch within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  File Creator  Date and Time Created   1. Estimate Sub-Totals (with average)    1. Shows estimate sub-total(s) with an average within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Estimate Subtotal  At the bottom right of the form add up all the files estimate subtotals and average them to come up with a average estimate subtotal then show that subtotal.   1. Invoice(s) – Closed/Paid (Appraisal Company)    1. Shows closed and paid invoices for appraisal company(s) within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Date Paid   1. Invoice(s) – Closed/Paid (Appraiser/Estimator)    1. Shows closed and paid invoices for Appraiser/Estimator(s) within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Date Paid   1. Invoice(s) – Closed/Paid (Body Shop)    1. Shows closed and paid invoices for body shop(s) within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Date Paid   1. Invoice(s) – Closed/Paid (Call Center)    1. Shows closed and paid invoices for call center(s) within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Date Paid   1. Invoice(s) – Closed/Paid (Claims Flow Solutions)    1. Shows closed and paid invoices for Claims Flow Solutions within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  File Creator  Date and Time Created  Date Paid   1. Invoice(s) – Closed/Paid (Desk Reviewer)    1. Shows closed and paid invoices for Desk Reviewer(s) within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Date Paid   1. Invoice(s) – Closed/Paid (Reinspector)    1. Shows closed and paid invoices for reinspector(s) within search parameter   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Date Paid   1. Invoice(s) – Open/Unpaid (Appraisal Company)    1. Shows open and unpaid invoices for appraisal company(s) within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Mark Claim Paid (have a check box next to each claim that can mark the claim paid)  Have a submit button on the bottom of the form that can submit the checked claims to mark them paid. On the top of the form have a box that I can select all or unselect all.   1. Invoice(s) – Open/Unpaid (Appraiser/Estimator)    1. Shows open and unpaid invoices for Appraiser/Estimator(s) within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Mark Claim Paid (have a check box next to each claim that can mark the claim paid)  Have a submit button on the bottom of the form that can submit the checked claims to mark them paid. On the top of the form have a box that I can select all or unselect all.   1. Invoice(s) – Open/Unpaid (Body Shop)    1. Shows open and unpaid invoices for body shop(s) within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Mark Claim Paid (have a check box next to each claim that can mark the claim paid)  Have a submit button on the bottom of the form that can submit the checked claims to mark them paid. On the top of the form have a box that I can select all or unselect all.   1. Invoice(s) – Open/Unpaid (Call Center)    1. Shows open and unpaid invoices for call center(s) within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Mark Claim Paid (have a check box next to each claim that can mark the claim paid)  Have a submit button on the bottom of the form that can submit the checked claims to mark them paid. On the top of the form have a box that I can select all or unselect all.   1. Invoice(s) – Open/Unpaid (Claims Flow Solutions)    1. Shows open and unpaid invoices for Claims Flow Solutions within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Mark Claim Paid (have a check box next to each claim that can mark the claim paid)  Have a submit button on the bottom of the form that can submit the checked claims to mark them paid. On the top of the form have a box that I can select all or unselect all.   1. Invoice(s) – Open/Unpaid (Desk Reviewer)    1. Shows open and unpaid invoices for Desk Reviewer(s) within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Mark Claim Paid (have a check box next to each claim that can mark the claim paid)  Have a submit button on the bottom of the form that can submit the checked claims to mark them paid. On the top of the form have a box that I can select all or unselect all.   1. Invoice(s) – Open/Unpaid (Reinspector)    1. Shows open and unpaid invoices for Reinspector(s) within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Mark Claim Paid (have a check box next to each claim that can mark the claim paid)  Have a submit button on the bottom of the form that can submit the checked claims to mark them paid. On the top of the form have a box that I can select all or unselect all.   1. Payroll Total(s)    1. Shows branch Appraiser/Estimator(s) payment totals within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Mark Appraiser Paid (have a check box next to each claim that can mark the claim paid to the appraiser)  Have a submit button on the bottom of the form that can submit the checked claims to mark them paid. On the top of the form have a box that I can select all or unselect all.   1. Supplement Sub-Totals (with average)    1. Shows supplement sub-total(s) with an average within search parameters   The titles of the columns shown in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Supplement Subtotal  At the bottom right of the form add up all the files supplement subtotals and average them to come up with a average supplement subtotal then show that subtotal.   1. Supplement Turn Around Time    1. Shows all supplement(s) claim age within search parameters and the average total   The titles of the columns show in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name  Turn Around Time (Individual supplements time from assigned til completed for the particular user/company being searched under)  At the bottom right of the form add up all the files supplement turn around times and average them to come up with an average turn around time   1. Supplements – Canceled    1. Shows all canceled supplements within search parameters   The titles of the columns show in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name   1. Supplements – Closed    1. Shows all closed supplements within search parameters   The titles of the columns show in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name   1. Supplements – Deleted    1. Shows all deleted supplements within search parameters   The titles of the columns show in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name   1. Supplements – Open    1. Shows all open supplements within search parameters   The titles of the columns show in the report results will be: Claim Number  File Number  Insurance Company  Date of Loss  Owner Name |

Global Users

Global Admin

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Super Global Admin

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Appraisal Company Users

Independent Appraisal Company Appraiser

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Independent Appraisal Company Branch Admin

1-4, 6, 9-13, 16, 18-23, 25-30, 32-34, 37, 40, 41, 44, 45, 47-51

Independent Appraisal Company Branch Employee

1-4, 6, 9-13, 16, 18-23, 25-30, 32, 33, 40, 48-51, 53

Independent Appraisal Company Desk Reviewer

1-4, 6, 9-13, 16, 22, 26-30, 32, 38, 45, 48-51, 53

Independent Appraisal Company Admin

1-4, 6, 9-13, 16-23, 25-30, 32-34, 36-38, 40, 41, 43-45, 47-51, 53

Independent Appraisal Company Call Center Branch Admin

1-4, 6, 9-13, 16, 17, 19-24, 26-30, 32, 33, 36, 37, 44, 48-51, 53

Independent Appraisal Company Call Center Branch Employee

1-4, 6, 9-13, 16, 17, 19-24, 26-30, 32, 33, 36, 48-51, 53

Insurance Company Users

Insurance Company In-House Appraiser

1-4, 6-16, 22, 26-30, 32, 34, 41, 48-51, 53

Insurance Company Adjuster

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Insurance Company Adjuster Supervisor

1-4, 6-30, 32-36, 38-43, 45-51, 53

Insurance Company Admin

1-4, 6-30, 32-51, 53

Insurance Company Branch Admin

1-4, 6-30, 32-51, 53

Insurance Company Branch Desk Reviewer

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1-4, 6-16, 22, 26-30, 32, 39, 46, 48-51, 53

Insurance Company Dispatcher

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Third Party Administrator Users

Third Party Administrator Adjuster

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Third Party Administrator Branch Adjuster Supervisor

1-4, 6-30, 32-36, 38-43, 45-51, 53

Third Party Administrator Admin

1-4, 6-30, 32-51, 53

Third Party Administrator Branch Admin

1-4, 6-30, 32-51, 53

Third Party Administrator Dispatcher

1-4, 9-12, 16, 22-25, 32, 50, 51, 53

Body Shop Users

Body Shop Estimator

1-4, 6-16, 22, 23, 25-30, 32, 34, 41, 48-51, 53

Body Shop Branch Admin

1-4, 6-16, 19-23, 25-30, 32, 34, 35, 37, 41, 42, 44, 47-51, 53

Body Shop Branch Employee

1-4, 6-16, 22, 23, 25-30, 32, 48-51, 53

Body Shop Company Admin

1-4, 6-16, 19-23, 25-30, 32, 34, 35, 37, 41, 42, 44, 47-51, 53